

مبادرات محمد بن راشد آل مكتوم العالمية Mohammed Bin Rashid Al Maktoum Global Initiatives







Annual Report

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Empowering Leaders, Shaping the Future.

Table of Content

- 1 About Mohammed Bin Rashid School of Government (MBRSG).
- 2 Board of Trustees
- 3 Forward by the Executive President
- 4 Facts and Figures
- 5 MBRSG Strategy
- 6 Strategic Planning and Institutional Effectiveness Department
- 7 Executive Education Department
- 8 **Research and Advisory Department**
- 9 Academic Affairs Department
- 10 Corporate Communication Department
- **Business Development Department**
- 12 Corporate Support Services Department
 - a. Human Rresources
 - b. Information Technology

About MBRSG

Launched in 2005 under the patronage of His Highness Sheikh Mohammed Bin Rashid Al Maktoum, UAE Vice President, Prime Minister and Ruler of Dubai as the first research and teaching institution focusing on governance and public policy in the Arab world. The School aims to support good governance in the UAE and the Arab world, and build future leaders through an integrated system offering education and training programs, as well as research and studies.

The School's operations are founded on global best practices developed in collaboration with the Kennedy School at Harvard University, and it is considered a unique model for academic institutions in that it focuses on the practical side of governance. The School also collaborates with several government and private institutions both regionally and internationally.

The overall design and implementation of training programs is built on the foundation of scientific thought and is inspired by the reality of Arab public administration and with a view to addressing the issues and helping future leaders meet the challenges facing public administration in various parts of the Arab world.



His Highness Sheikh Mohammed bin Rashid Al Maktoum Vice President and Prime Minister of the United Arab Emirates and Ruler of Dubai

Board of Trustees



HE Humaid Mohammed Al Qatami, (Chairman) Chairman of the Board and Director General of the Dubai Health Authority



HE Ahmed Abdalla Bin Byat, (Vice-Chairman) Vice Chairman and Managing Director of Dubai Holding



HE Abdullah Abdulrahman Al Shaibani Secretary General of the Executive Council of Dubai



HE Taresh Eid Al Mansouri Managing Director of Dubai Courts



HE Dr. Abdulrahman Al Awar Director General at the Federal Authority for Government Human Resource Authority (FAHR)



Dr. Khaled Mohammed Al Khazraji Chairman of AL Kawthar Investment LLC



Dr. Tayeb Amanullah Mohammed Kamali Chairman of Emirates Driving Company



HE Abdulla bin Touq Director General of the Executive Office of H.H. Sheikh Mohammed bin Rashid Al Maktoum



HE Amal Mohammed bin Adi Director General of Dubai Government Human Resources



In 2015, MBRSG emphasized its continuous commitment, since it was established in 2005, to hone leadership skills and to successfully develop government cadres in the UAE and Arab countries in general. The exemplary leaders graduated from MBRSG, and started to play their role in bringing about change, development, and guiding our country towards leading the way in different fields, are the best testimony to the school success in achieving its objectives

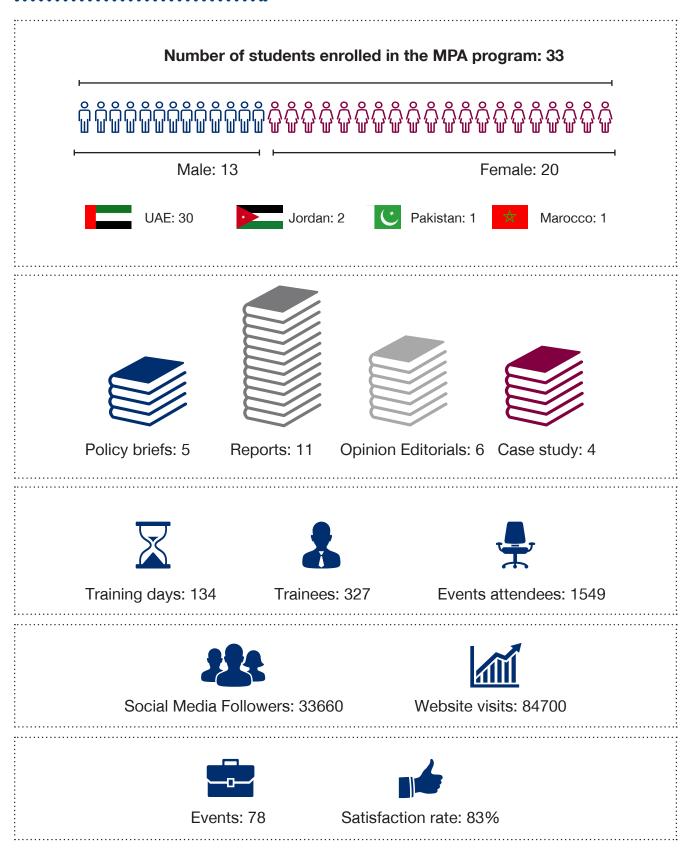
One of the most important events in the past year is the presence of HH Sheikh Mohammed bin Rashid Al Maktoum, Vice President, Prime Minister and ruler of Dubai, to celebrate the 10th anniversary of the School, during which four batches of government leaders graduated. In 2015, the School formed strategic partnerships with a number of local, regional and international entities to train cadres and enhance their effectiveness in realizing the objectives of the entities to which they belong. The large number of researches, studies and reports on policies, advanced the School to the fifth position on the level of Arab countries as a research center. according to the classification of Emirates Center for Research and Strategic Studies. In addition, the School plays a role as a platform for discussing the most critical current issues through holding forums, workshops and other activities.

In the end, we would like to stress the School's continuous commitment to support good governance in Dubai and the UAE, through the development of leadership skills in the field of government operations and the preparation of all human and knowledge resources to effectively contribute in enriching academic governmental education in UAE and the region.

Dr. Ali Sebaa Al-Marri Executive President NOHAMMED BIN RASHID

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Facts and Figures



6

School Strategy



7

Strategic Planning and Institutional Effectiveness

Key achievements of Strategic Planning and Institutional Effectiveness Department:

- Updated strategic map
- Developed strategic KPIs and review directorates and departments' KPIs.
- · Reviewed Institutional values
- Implemented Snapsurvey program. Collect and measure students' satisfaction questionnaires.
- Activated the role of Strategy Management Committee and review KPIs.
- Developed 16 balanced scorecards for higher education KPIs.
- Collected and enter CHEDS data pertaining to higher education statistics.
- Finalized the preparation and update of all School committees documenting their tasks and responsibilities.
- Developed a ISO 9001:2008 implementation plan.
- Developed, review and document internal policy.
- Developed TAG KPIs for the School Board of Trustees.
- Reviewed MA calendar for academic years 2016/2017/2018.
- Review of the professors/students files.
- Reviewed and approved changes in the school's organizational structure.
- Renewed the School membership with Dubai Quality Group



Executive Education

Key achievements in the Executive Education department:

Customized Programs: Training agreements signed in 2015

- MBRSG signed a partnership agreement with the Office of HH Sheikh Hamdan bin Mohammed bin Rashid Al Maktoum, Crown Prince of Dubai, Chairman of the Executive Council of the Emirate of Dubai to develop a customized leadership program for the Crown Prince Office employees.
- MBRSG concluded an agreement with the Ministry of Environment and Water by which the school implements The "Inspiring Leaders" educational program for the Ministry's senior leadership.
- MBRSG signed a training agreement with Dubai Culture & Arts Authority by which the School implements two programs for the first and second tiers leaders aiming at refining and developing the skills of the Authority's employees to the highest standards.



Customized Programs Enrolled in 2015

| Name of Government Entity | Program | Language | Year | Status | # Participants | # Topics | Privileges of other programs | # Training Days |
|---|--|----------|----------------|-----------|----------------|----------|---|--------------------|
| Dubai Culture & Arts Authority | Decision Mak- ers –First Tier | Arabic | 2014 - 2015 | Completed | 31 | 1 | | 2 |
| Dubai Culture & Arts Authority | Decision Mak- ers –Second Tier | Arabic | 2014 - 2015 | Completed | 21 | 1 | | 2 |
| Central Directorate for Human Resource Development of the Government of Ajman | Ajman Leaders Program - Young Leaders – First Group | Arabic | 2014 - 2015 | Completed | 15 | 5 | Evaluation and field visits within the UAE – Discussing the monthly book and a success and excellence story Evaluation and field visits in the UAE – Discussing the monthly book and a success and excellence story | 15 |
| Central Directorate for Human Resource Development of the Government of Ajman | Ajman Leaders Program - Young Leaders – Second Group | Arabic | 2014 - 2015 | Completed | 12 | 8 | Evaluation and field visits in the UAE – Discussing the monthly book and a success and excellence story | 22 |
| Central Directorate for Human Resource Development of the Government of Ajman | Ajman Leaders Program - Young Leaders – First and Second Groups (Field visits and applied project) | Arabic | 2015 | Completed | 27 | 0 | | 12 |
| Dubai Municipality | Leaders of Tomorrow | Arabic | 2014 - 2015 | Completed | 24 | 5 | Evaluation and discussing the monthly book. Field visits in the UAE and a success and ex- cellence story | 14 |
| Ministry of Environ- ment and Water | Inspired Lead- ership | Arabic | 2015 - 2017 | Ongoing | 18 | 4 | Orientation Day Evaluation and success stories | 11 |

10 | ANNUAL REPORT 2015

| MBRSG | Knowledge Management | Arabic | 2015 | Completed | 14 | 3 | | 7 |
|--|--|--------|----------------|-----------|----|-----|--|---|
| Dubai Culture & Arts Authority | Decision Mak- ers –First Tier | Arabic | 2015 - 2016 | Ongoing | 30 | 3 | Success stories | 8 |
| Dubai Culture & Arts Authority | Decision Mak- ers –Second Tier | Arabic | 2015 - 2016 | Ongoing | 20 | 1 | Success stories | 3 |
| Office of HH Crown Prince of Dubai | Leaders Program (First Group) | Arabic | 2015 - 2016 | Ongoing | 23 | 1 | Orientation Day Evaluation and success stories | 6 |
| Office of HH Crown Prince of Dubai | Leaders Pro- gram (Second Group) | Arabic | 2015 - 2016 | Ongoing | 23 | 0 | Orientation Day Evaluation and success stories | 2 |
| Department of Is- lamic and Charitable Affairs | Leaders (Second Tier) | Arabic | 2015 - 2016 | Ongoing | 19 | 2 | Orientation Day | 6 |
| | Tota | I | 252 | 35 | | 112 | | |

Field Visits

- Organized field visits to the Knowledge and Human Development Authority in Dubai for those enrolled in "Leaders of Tomorrow program" (Dubai Municipality). It also organized another field visit to Masdar City in Abu Dhabi.
- Organized a field visit to the Knowledge and Human Development Authority in Dubai for those enrolled in Ajman Leader program (Young Leaders) in order to exchange experience and knowledge for the implementation of the best scientific practices in the art of youth leadership. Another field trip was organized to the Dubai model to see the leading role performed by the government entities to reach leadership excellence.
- MBRSG organized a field trip abroad to Singapore and Malaysia for those enrolled in Ajman Leader program, during which they saw the most prominent programs and projects in application.

Success Stories

- HE Minister of Environment and Water, Dr. Rashid bin Fahd, attended the last day of the training course in strategic planning of Inspired Leaders program.
- Hosted HE Sami Abdullah Gargash, CEO of Mohammed bin Rashid Housing, as part of the 'Success Stories' of participants in Leaders of Tomorrow, Decision Makers and Inspired Leaders programs

Open Enrollment Programs Delivered in 2015

| Name of Program | Lecturer | Program Dates | Program Duration | Language | No. of Attendees |
|---|---|-------------------------|---------------------|----------------|---------------------|
| Smart Government Smart Services | Dr. Wafaa Abu Sneina | 22 – 23 March | 2 days | English/Arabic | 19 |
| Arab leadership and government excellence program | High profile lecturers | 8 – 9 November 2015 | 2 weeks | Arabic | 23 |
| Open data | Dr. Yassar Jarar and Ibrahim Al Badawi | 13 -14 December 2015 | 2 days | Arabic | 33 |

Assessment Center: Assessments completed in 2015

- Conducted XT and 360 assessments for those enrolled in the Inspired Leaders Program, Ministry of Environment & Water, and for the Ajman Leaders Program – Young Leaders, First and Second Batches as well as the Office of HH Crown Prince of Dubai, First and Second Batches.
- Coordinated feedback meetings of those enrolled from the Ministry of Environment and Water, Ajman Leaders Program, Young Leaders, First and Second Batches, and the Office of HH Crown Prince of Dubai, First and Second Batches.



Academic Affairs

Key Achievements of the Academic Affairs Department:

MPA Program

| Class | Start Date | No. of New | Type of | Nationality | | Gender | |
|----------------------------|------------------------|------------|-----------|-------------|----------------------------|--------|--------|
| 01035 | | Students | Study | Citizen | Non-Citizen | Male | Female |
| First | 07.01.2015 | 12 | Part-time | 11 | Moroccan 1 | 5 | 7 |
| Second | 10.05.2015 | 7 | Part-time | 5 | Jordanian 1 Pakistani 1 | 5 | 2 |
| Third | 06.09.2015 | 14 | Part-time | 14 | 0 | 3 | 11 |
| Total numbe students to | er of enrolled date | 33 | Part-time | 30 | 3 | 13 | 20 |



Activities of The Academic Affairs Department:

The faculty staff participated in conferences abroad, in addition to press interviews concerning developments on the academic level within the UAE and abroad.

The Academic curriculum 2016/2017 was published

Academic Affairs are currently working on developing new master degrees to be accredited by the Ministry of Higher Education during the next period, which are:

- Post Graduate Diploma in Innovation Management
- Post Graduate Diploma in Public Administration
- Post Graduate Diploma in Public Policy
- Masters in Innovation Management
- Executive Masters in Public Administration (Arabic and English)
- Master in Public Policy with specializations in:
 - » Education Policy
 - » Health Policy
 - » Sustainable Development
 - » Social Policy
 - » Science and Technology Policy



14

Research Contributions of Faculty Members

| Place of Publishing/ Conference Venue | Co-authors | Title of Publication | Туре | | | | | | | |
|---|----------------------------|--|---------------------|--|--|--|--|--|--|--|
| Dr. Mohammad Habibur Rahman | | | | | | | | | | |
| The University Press Limited, Dhaka. | | "How many ways will it be tried out? Continuity and change in upazila parishad in Bangladesh" in Ahmed, N. (ed) <i>40 Years of Public</i> <i>Administration and Governance in</i> <i>Bangladesh</i> | Book Chapter | | | | | | | |
| Canadian Centre of Science and Education, Toronto. | Islam, M. Z., Hasan, I. | "Factors Affecting Knowledge Transfer in Public Organization Employees", Asian Social Science, 11:4, 223-233. | Journal article | | | | | | | |
| Paper accepted for pre- sentation at: 3rd International Confer- ence on Management, Leadership and Gover- nance – ICMLG 2015 Co-hosted by Massey University and Auckland University of Technology (AUT) Auckland, New Zealand To be held on: 12-13 February 2015. | Said, W. Y. | "Public Sector Performance and Leadership in the United Arab Emirates" | Conference Paper | | | | | | | |
| Accepted for publication in Asian Profile (Rich- mond, Canada) | | "Management of urban service delivery: a comparative study of select cities in Canada and Brunei" | Academic Journal | | | | | | | |
| Public Organization Review, Vol. 15, No. 2, pp.317-333 | | "The role of social accountability in poverty alleviation programs in developing countries: an analysis with reference to Bangladesh" | Academic Journal | | | | | | | |

Research and Advisory

Research Department achievements:

| | | MBRSG Research Initiatives | | | | | | | | | | |
|------|--|----------------------------|---------------------------|-------------------|-----------------|-------------------------|---------------|-------------------------------------|---------------|--------------------|-------------------------------------|-------|
| | MBRSG Academic Research Activities & Publications Completed January – December <u>2015</u> | Gender and Public Policy | Governance and Innovation | Public Management | Youth Inclusion | Sustainable Development | Health Policy | Leadership and Public Management | Social Policy | Educational Policy | Innovation and Future Governance | Total |
| 1 | Policy briefs | 2 | 1 | | | | 3 | | | | | 6 |
| 2 | Opinion Editorial | 1 | 1 | | | 1 | 1 | | 1 | | | 5 |
| 3 | Conference Proceedings | 1 | 2 | | | | | | 1 | | 1 | 5 |
| 4 | Research in International Journals | 1 | | | | | | | | | | 1 |
| 5 | Commissioned research | | | | | | | | | 1 | | 1 |
| 6 | Books/Chapters | 1 | | | | | | | | | | 1 |
| 7 | Seminars/Workshops | | | | | | | | | 1 | 2 | 3 |
| 8 | Conferences (both Local and/or International) | 2 | | | | | | 1 | | | | 3 |
| 9 | Case studies (co- authored & edited) | | | | | 1 | 1 | 2 | | | | 4 |
| 10 | Knowledge Partnership Conference & Forums | 1 | 1 | | 1 | | | | 1 | | | 4 |
| 11 | Local Research Reports | | | | | | | | | 2 | | 2 |
| 12 | Blog Posts | | | | | | | | 1 | 2 | 1 | 4 |
| 13 | Any other research outcomes e.g. research proposals; invited conferences | | | | | | | 5 | | 1 | | 6 |
| Tota | | 9 | 5 | | 1 | 2 | 5 | 8 | 4 | 7 | 4 | 45 |

NOTE: for the Knowledge management forum; this was all the researchers involved in the Government Summit Smart Policy Forum.

Details of Research Department output:

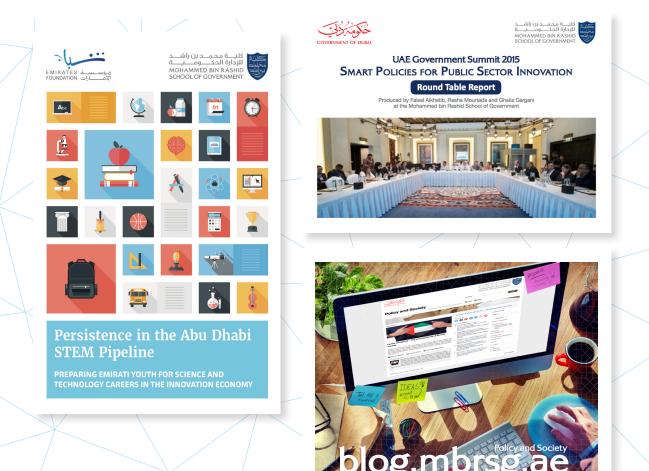
| Place of Publishing | Date of Publishing | Title | Туре | Initiative |
|----------------------------------|--------------------|--|----------------------------------|--------------|
| MBRSG | 2/3/2015 | Proceedings for Dubai Smart City Forum | Proceedings Document | GIP |
| The National | 12 January 2015 | The UAE needs to focus on core school subjects | Opinion Edi- torial | YIP |
| The National | 2/10/2015 | Op-ed on Smart Cities | Opinion Edi- torial | GIP |
| TBD | 1/29/2015 | Women's Leadership Development Pro- grams Lessons Learned And New Frontiers Journal Paper GPPP | Journal | GPPP |
| MBRSG | 1/15/2015 | Book Chapters Arab Families Critical Reviews | Book Chapter | GPPP |
| MBRSG | 1/15/2015 | Research Challenges in the UAE | Research Project | GPPP |
| MBRSG | 1/31/2015 | Policy Council Narrating the UAE Research Challenges Opportunities and the Way Forward | Policy Council/ Brief | GPPP |
| MBRSG | 28/2/2015 | Archiving Publications | Research Pub- lication Report | GPPP |
| MBRSG | 2/26/2015 | Policy Workshop with UAE Federal and Lo- cal Policy Makers regarding STEM educa- (tion policies- In AD (delays from EF | Workshop | YIP |
| MBRSG & PMO | 2/08/2015 | Government Summit 2015 Round Table: Smart Policies | Round Table | YIP/GPPP/GIP |
| MBRSG | 2/22/2015 | Smart Policies Roundtable Proceedings | Proceedings Document | YIP/GPPP/GIP |
| MBRSG | 1/4/2015 | Working paper on UAE Brainstorming | Working Paper | GIP |
| MBRSG | 21/5/2015 | Smart Cities Working Paper | Working Paper | GIP |
| MBRSG | 26/4/2015 | AXA (innovation) proposal | Proposal | GIP |
| MBRSG | 4/5/2015 | Policy Council Narrating the UAE Research Challenges Opportunities and the Way Forward | Policy Council ((workshop | GPPP |
| TEC | 21/5/2015 | Policy Roundtable with TEC | Policy Round- table | GPPP |
| Emerald Pub- lishing | 2/5/2015 | Perspectives on Maternal & Child Health in the UAE | Book Chapter | GPPP |
| MBRSG & PMO | 4/5/2015 | UAE Innovation Strategy- Implementation plan | Proposal | GPPP |
| MBRSG | 22/5/2015 | Narrating Ourselves Increasing Social Sci- ence Research in the UAE | Policy Working Paper | GPPP |
| MBRSG & Emir- ates Foundation | 4/1/2015 | Knowledge Partnership with the Emirates Foundation- on going | Knowledge Partnership | YIP |
| MBRSG | 3/5/2015 | UAE National Agenda on World-Class Healthcare in addressing Obesity among the Youth | Policy Brief | YIP |

| Place of Publishing | Date of Publishing | Title | Туре | Initiative |
|--------------------------------|-----------------------|---|---------------------------------|-----------------------------|
| Palgrave Macmillan | 24/5/2015 | Anti-corruption strategies in the GCC States: Lessons learned and the path forward | Book Chapter | PMP |
| Palgrave Macmillan | 24/5/2015 | The Gulf Cooperation Council's public sec- tor executive education: Importance, trends, challenges, and opportunities | Book | PMP |
| Palgrave Macmillan | 24/5/2015 | Sustainability in the UAE: The government's vision for the future | Book Chapter | PMP |
| MBRSG & PMO | 22/6/2015 | Research Paper: Perspectives on UAE Inno- vation Strategy for the Government Summit | Proposal | GIP & GPPP |
| MBRSG & PMO | 25/6/2015 | Conference: Global Perspectives on Inno- vation | Proposal | GIP & GPPP & Academic |
| Emerald Publishing | 25/6/2015 | General Electric: how GE worked to trans- form oncology healthcare | Journal Paper (& (Case Study | GPPP |
| Emerald Publishing | 25/6/2015 | Research and development in Dubai – Impression et Enregistrement des Résultats (IER): cross-cultural management | Journal Paper (& (Case Study | GPPP |
| MBRSG | September 2015 | Dubai Smart Cities Forum: 7th Session | Proceedings Document | IFG |
| MBRSG | 16/12/2015 | MBRSG Blog Post - The Enigmatic Potential of Data Sharing: Why we should be cau- tiously optimistic | Blog Post | IFG |
| The National | 6/9/2015 | Lives of disabled have improved, but there is still a long way to go | Opinion Editorial | SP |
| MBRSG | 6/10/2015 | Family caregivers – The unsung heroes of Emirati society | Blog Post | SP |
| MBRSG | 16/11/2015 | Getting into private schools: Not so easy forchildren with special educational needs | Blog Post | SP & EP |
| MBRSG | 19/10/2015 | Flipping Academics | Blog Post | EP |
| MBRSG | | Noor Dubai Foundation: Initiatives in devel- oping countries | Case Study | HP |
| MBRSG | December 2015 | Special Educational Needs provision in mainstream schools in Dubai | Research Re- port | SP & EP |
| MBRSG & Emirates Foundation | October 2015 | Persistence in the Abu Dhabi STEM Pipeline | Commissioned Report | EP |
| MBRSG | December 2015 | Policy Development: The Case of WELL- CARE INFOTECH | Case Study | SD |
| MBRSG | December 2015 | Ajman Free Zone Authority: Services | Case Study | LPM |
| MBRSG | December 2015 | Cross-Cultural Management in the Middle East | Case Study | LPM |
| MBRSG | August 2015 | A Conceptual Analysis on the United Arab Emirates Public Health Leadership Theory- Part 1 | Policy Brief | HP |

| Place of Publishing | Date of Publishing | Title | Туре | Initiative |
|--|--------------------|---|--------------------------|------------|
| MBRSG | August 2015 | A Conceptual Analysis on the United Arab Emirates Public Health Leadership Theory- Part 2 | Policy Brief | HP |
| MBRSG | August 2015 | UAE National Agenda: Healthcare in ad- dressing Obesity among the Youth | Policy Brief | HP |
| MBRSG | 17/11/2015 | Knowledge and Policy Council – 4th Session | Proceedings Document | SP |
| Khaleej Times | September 2015 | The fuel price rise: a case of adaptive lead- ership | Opinion Edi- torial | SD |
| The National | 15/8/2015 | Health Eating and Active living will tackle obesity | Opinion Edi- torial | HP |
| Lancaster Univer- sity | 14-16/12/2015 | Public leadership in the United Arab Emir- ates: Purposes, Practices and Arenas ['The International Studying Leadership Confer- [(ence' (ISLC | Conference Paper | LPM |
| RTA | 23/11/2015 | Dubai International Project Management Forum by RTA – Participated in a Roundtable Discussion titled "Developing the direction and concepts discussed in MBRSG's round- table on managing innovation in the public "sector | Roundtable Discussion | IFG |
| BIGIT | 9-10/11/2015 | Big Data for Citizen Engagement – The Future of Governance in the MENA Region ((MENA Big Data World Conference | Presentation | IFG |
| BIGIT | 9-10/11/2015 | Developing and Implementing Open Data Initiatives for a Smarter Nation (MENA Big (Data World Conference | Panel Discus- sion | IFG |
| Middle East Inno- vation Conference | 18-19/11/2015 | Panel on "Paradigm shift from policymak- er to facilitator: Emerging trends in smart governance & e-participation" (Middle East (Innovation Conference | Panel Discus- sion | IFG |
| MBRSG | 29/11/2015 | Organized and delivered MBRSG Brain- storming Session on Innovation | Workshop(In- (ternal | IFG |
| ULC | 18/11/2015 | Chaired a session - Enhancing Youth Learn- ing & Capacity-Building Endeavors in the UAE and Beyond – Organized by the Arab Knowledge Forum | Session Chair | EP |
| MBRSG & Walden University | November 2015 | The Role of UAE Health Professionals in Maternal and Child Health Policy | Research Paper | HP |
| MBRSG | 8/11/2015 | Effective Presentation Workshop for MPA Students | Workshop | EP |
| Emirates Foun- dation | 27/10/2015 | Emirates Foundation Youth Philanthropy Summit 2015 – Presented the STEM Report | Presentation | EP |
| Central Bank of the UAE | 25/11/2015 | Innovation Awareness" Workshop at Central" Bank of the UAE with Dr Bassem | Workshop | IFG |
| Gulf News | 22/12/2015 | How good is your University of Choice | Opinion Edi- torial | |

Research Department highlights:

- 1. UAE Government Summit 2015 "Smart Policies for Public Sector Innovation Report" 8th February 2015
- Persistence in the Abu Dhabi STEM Pipeline "PREPARING EMIRATI YOUTH FOR SCIENCE AND TECHNOLOGY CAREERS IN THE INNOVATION ECONOMY" Commissioned Report: Emirates Foundation Launched in Emirates Foundation Youth Philanthropy Summit 2015 27th - 28th Oct, 2015
- The Digital Revolution: Matching Skills to a STEM World Paticipating in the Emirates Foundation Youth Philanthropy Summit 2015 27th - 28th Oct, 2015
- 4. Launched MBRSG's Blog: Policy and Society



Corporate Communication

Key Achievements of Corporate Communication Department:

Releases and Publications

- Review, design, develop and print 29 of the School's publications, that varied between the proceeding reports of the Policy Council sessions, Dubai Smart Cities Forum and examples of Policy notes, Policy briefs, opinion editorials and researches with entities abroad that are relevant to the school's activities.
- Develop, print and publish MBRSG annual report 2014

The Website and Social Networks

- Design and launch the School's website "MBRSG Mobile Site"
- Design and launch 5 webpages concerning the School's programs and events, such as Dubai Smart Cities Forum, Policy Council, Emirates Government Knowledge Center, Arab Leadership program and open enrollment programs.
- Activate all social network channels, the total followers of the School's accounts reached 33600 followers.
- Develop and execute 21 electronic marketing campaign to promote the School's programs and events.
- Update and promote the School's website, number of visitors reached 84700 visitor.

Brand Awareness and Institutional reputation

 Implement 76 activities to promote the School, ranging from developing and publishing 35 press releases, 7 Features, 8 ads in local and Gulf newspapers, 3 radio ads, 9 TV, radio interviews and other, in addition to planning and executing the School's 10th anniversary ceremony.

Design and Video

- Produce 62 videos on the School's programs, events and activities.
- 100 internal designs for the School's publications, advertisements and booklets concerning the events, training program and open enrollment programs.
- Finalizing electronic archiving system for all the School's library of photos and videos for the past 10 years.
- Design the School's wall of achievements during the past decade (10 years of success).



Events Satisfaction rate

Total Number of attendees

1297

Events

| Nb of attendees | Name of Event |
|-----------------|--|
| | January 2015 |
| 65 | Innovation Day 1: Citizen Centricity Becoming A Service Top Priority |
| 55 | Dubai Smart city Forum : Enabling Smart Service |
| 8 | Delegation coming from Abu Dhabi Executive Council |
| 05 | February 2015 |
| 25 | Government Summit- Round Table discussion |
| 55 | Government Summit - Networking Reception March 2015 |
| 61 | Innovation Day 2 – Big Data |
| 26 | Dubai Smart Cities Forum Service |
| 300 | MBRSG 10th Anniversary |
| | April 2015 |
| 37 | Innovation Day 3: Social Media |
| | May 2015 |
| 10 | Knowledge & Policy Council session 3 |
| 13 | MPA orientation |
| 40 | June 2015 |
| 40 25 | Open Day for MPA |
| 20 | Dubai Smart Cities Forum 6- Bringing Smart cities to Life August 2015 |
| 30 | Guest speaker sessions |
| 37 | MPA Poster Presentation Day |
| 10 | |
| 10 | Open Day for MPA |
| 40 | September 2015 |
| 48 | Dubai Smart Cities Forum 7 |
| | October 2015 |
| 20 | Visit of Estonian prime minister |
| 20 | Leaders Program Orientation Day |
| 15 | Visit of Dubai Police Delegation |
| | November 2015 |
| 70 | KHDA - launch of the Interesting Cities report |
| 20 | Leaders Program Orientation Day |
| 10 | Policy Council Session 4 |
| 36 | SAP Thinking Lab |
| 15 | MPA Open DAY |
| 15 | Innovation Brain Storming (Internal for staff) |
| | National Day Celebration |
| | December 2015 |
| 400 | IOTWF – Walk through experience |
| 40 | MPA Open day Department of Economic |
| 100 | Executive Council |
| | |

Business Development Department

Key Achievements of Business Development Department

- Hosted the first day of "Innovation Days Series", in collaboration with Accenture and SAP. It dealt with focusing public and private services on citizens in the digital era. 26.01.2015
- Organized a discussion session simultaneously with the government summit on the role of smart policies in developing an innovative public sector, in collaboration with the State's Prime Minister Office, Lee Kuan Yew Scho"ol of Public Policy and other international universities and academic institutes. 08.02.2015.
- Hosted the second day of "Innovation Days Series", entitled "Big Data" in collaboration with NexGen and SAP. 12.03.2015.
- Organized field visits to KSA to the Public Administration Institute, the General Secretariat of the Gulf Cooperation Council and King Saud University. 01.02.2015.
- Hosted the third day of "Innovation Days Series", entitled "Social Networks" on 16.04.2015, in addition to executing "Innovative Thinking Design Lab" workshop in collaboration with SAP.
- Organized the third session of the "Policy Council" entitled "Scientific Research in the UAE between Present Challenges and Future Opportunities" dated 04.05.2015.
- Within the framework of the School's collaboration with ESCWA, implementing "ICT Academy for Development of Public Sector Leaders in the Arab Region" Project. A delegation from the school attended "Regional Workshop for Training of the Trainers" organized by the Academy in Beirut from 08 – 12.06.2015
- In collaboration with SAP, the School developed the innovative thinking design workshop which was held simultaneously with the Innovation Week in the State. 30 persons from different entities participated in the workshop which took place on 22 and 23.11.2015.
- The School took part in a discussion concerning innovation during Dubai International Project Management Forum on 23.11.2015.

- The School participated in organizing the Smart City tour during the 3-day Internet of Things International Forum held in Dubai from for 3 days from 6- 8 of December 2015, as the School was registered as the first educational institution to which the new system is applied. In preparation for the tour, the global company CISCO equipped one of the School's lecture halls with state of the art technology in the field of smart education "Connected Classroom".
- Innovation Days initiative, organized by the School in collaboration with SAP won the technology magazine's "Gov." award in the category of "Best Partnership between Private and Public Sectors". The administration is currently discussing the role of the School and its participation in of the Internet of Things International Forum and CISCO Network Academy in collaboration with CISCO, in addition to a number of smart initiatives such as "Smart Academy for Training Leaders" and smart education.

Corporate Support Services: HR

| New Appointments | |
|------------------|--|
|------------------|--|

| | Name | Vacancy | Nationality | Contract signed on |
|---|--------------------------------|--|-------------|--------------------|
| 1 | Prof. Rhys Rownald Jones | Head of Academic Affairs Department | UK | 04/01/2015 |
| 2 | Hayathem Shukri | Head of Student Affairs Department | UAE | 09/03/2015 |
| 3 | Prof. Raed Awamlah | Dean | Jordan | 15/03/2015 |
| 4 | Maryam Khalifa Hareb Al-Falahi | Executive Education Officer | UAE | 01/04/2015 |
| 5 | Marouen Ghezal | Multimedia specialist | Tunisia | 01/05/2015 |
| 6 | Sanah Sheikh | Researcher | UK | 09/06/2015 |
| 7 | Megan Mathias | Associate Researcher | UK | 14/06/2015 |
| 8 | Dr. Scott Fargher | Associate Professor | New Zealand | 23/08/2015 |
| 9 | Dr. Casey Dakhlallah | Assistant professor | USA | 01/09/2015 |